

CORONAVIRUS UPDATE

Your health is our top priority.

Here's what we are doing to maintain a clean and safe environment for you, your loved ones and the salon therapists. Government guidelines are updated regularly, therefore ongoing adjustments are made as necessary.



SALON SAFETY GUIDELINES

As we slowly return to usual.

*The salon is well stocked with sanitisers,
and cleaning supplies.*

*We will require clients and therapists to
wash their hands before undergoing any
service & use sanitiser provided.*

*Therapist's will still be wearing protective
equipment throughout your service.*

Appointments can be booked or walkin appointments accepted.

Cleaning in between services ,
will still be a constant.

If more than one therapist is required to complete your service, please help us by following our guide for that particular service that will be given upon arrival.

The salon door will be locked during treatments, if no therapist is working on the nail stations.

We ask you Please!

Arrive on time for your appointment.

Inform us if you are running late.

Use sanitary dispensers and disposable hand towels provided, while your in the salon.

We are following a rigorous cleaning schedule to ensure all rooms, nail desks, high-touch surfaces, towels and products are disinfected on a regular basis, and will carry on doing so.

SICK POLICY

Therapist that show flu like symptoms will be required to stay at home until they are symptom free.

We will NOT be accepting sick clients.

If you or someone you are in contact with are sick within 24 hrs of your appointment, please call us immediately.

CANCELLATION POLICY

24hr cancellation policy applies to ensure the salon is a safe environment for other clients and therapists.

A non refundable booking fee of 50% will apply for any treatments cancelled under 24hr notice.

A full 100% of the appointment will be charged to cancelled appointments under 12hrs notice.

A non refundable booking fee of 50% will apply for any treatments of an hr & 1/2 or above upon booking.

We will help you to reschedule your appointments for a later date should you need to cancel.

QUESTIONS OR CONCERNS?

Please speak to us for further
information or any questions you may
have.

We are happy to help
Thank you for your cooperation
Together we can stay safe.



For the foreseeable.

In the salon we will be wearing masks during all close contact treatments.

Cleaning service areas in between clients.

Social distancing is no longer required but we have always had some distancing between clients and will carry this on.

